



29.11.-4.12.2022
KONTIOLAHTI



General Sales and Event Terms and Conditions

for events in the Kontiolahti Biathlon Stadium

1. General Validity

These general sales and event conditions apply to all athletic events organized by the Kontiolahti Organizing Committee at the Kontiolahti Biathlon Stadium as well as the acquisition of tickets. They are a part of the rights and responsibilities acquired with the purchase of entrance tickets to the Kontiolahti Biathlon Stadium.

2. Offers, Completion of Contract, Contract Content, Presentation of the Tickets at the Entrance

- a) Tickets (All-time tickets and Day tickets) can be reserved via Lippupiste (starting 22.8.2022). Purchase of tickets is possible via Lippupiste website (lippu.fi) or using other Lippupiste outlets. Any other sales channels will be reported to the event website. For detailed information visit on the event website.
- b) Purchasing VIP-tickets is only via organizer. For detailed information visit on the event website.
- c) With the purchase of an entry ticket you have the right to enter the Kontiolahti Biathlon Stadium according to your ticket category, the general event terms and conditions, and the Kontiolahti Biathlon Stadium Regulations. These visitor rights are tied to possession of an entry ticket and to the day for which you have purchased the entry ticket. There is no guarantee that a given competition will take place on a given day, even if a specific date and competition is printed on the ticket.
- d) Access to the Kontiolahti Biathlon Stadium, specifically, entry to an event will only be permitted upon presenting a valid entrance ticket.

3. Ticket prices, Price reductions, Payment conditions and Ticket categories

a) The ticket prices listed on the order pages of our website are valid for the listed day, or for a general admission ticket for the listed days, and per person. The prices include an advance sales and handling charge.

b) Discount Categories:

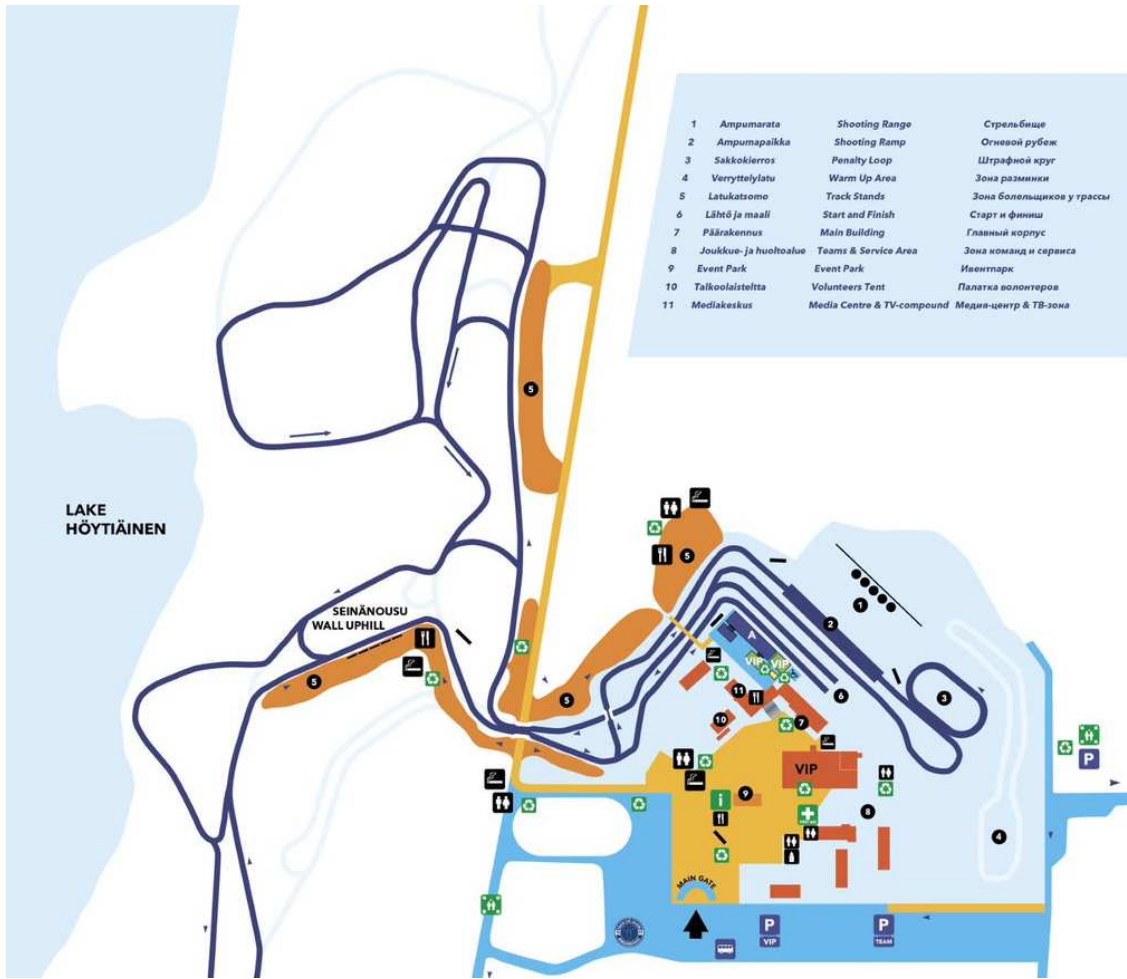
Juveniles between 0 and 17 years old, students and pensioners, are eligible for a discounted ticket according to the criteria on the relevant internet order pages. A valid verification identification document for the price reduction must be shown at the ticket check point prior to entering the event grounds. Only one discount category can be applied per ticket.

c) For ticket categories (stadium, race track, etc.) see the chart graph below.

- A-Stand ticket allows you to enter to main spectator stand and track stands. Not to VIP spectator areas.
- Track-Stand ticket allows you to enter ONLY to Track-stand. Not any other spectator areas.
- VIP-ticket allows you to enter to VIP-tent, VIP-stand and track stands. Not to A-stand spectator areas.

General admission tickets are valid for all competition days. **General admission ticket for all-time includes competitions on 29.11.-4.12.2022.**

We also point out that **no seats** are available in the Kontiolahti Biathlon Stadium because it is not possible to install seats for organizational reasons. Therefore, no tickets for seats are available. Please also note that for security reasons we only have limited spaces for wheelchairs in the Kontiolahti Biathlon Stadium, in the stands and along the track.



4. No recall or return rights in normal situation

Check your ticket purchase carefully. Purchased tickets can not be exchanged or refunded if the event is organized normally.

If the event would be cancelled due the covid19-restrictions, tickets will be refunded. Lippu.fi transaction fee will be not refunded.

5. Event Dates/ Event Date Shifts/Cancellations

a) The athletic events which take place in the Kontiolahti Biathlon Stadium are open-air events and therefore the individual competitions can be influenced by the weather. In addition, in carrying out the athletic events and the individual competitions, we are bound by the national and international standards and regulations of the athletic sports organizations. The dates and times for the individual competitions during an event listed on our homepage and on the order forms are, therefore, non-binding and can be changed (to another time or date, or canceled entirely) due to weather conditions (for example temperatures below 20 degrees Celsius, fog or heavy snow), or upon the instructions from national or international sports associations.

b) Thus, each purchased ticket only provides a right to enter the Kontiolahti Biathlon Stadium as a visitor in compliance with the ticket category and on the day for which you have purchased the ticket (in the case of general admission tickets during the entire event), but does not guarantee that a specific competition will take place on that day. Thus, if the start time for a competition is changed, you can, of course, participate in the competition as a spectator. If, however, the competition is moved to another day, you can only participate as a spectator and enter the event grounds if you have also purchased a ticket for that day.

c.) You are obligated to inform yourself in advance of exact competition schedule and start times for the scheduled competition for which you have purchased tickets. You can obtain the current relevant information on our homepage www.kontiolahtibiathlon.com.

6. Parking and Transportation to the Kontiolahti Biathlon Stadium

a) During large athletic events (such as the World Cup) within limits, the Kontiolahti OC will provide free parking lots.

b) Providing parking spaces does not, however, grant visitors the right to a parking space and Kontiolahti OC does not have any obligation to supervise the parking lots, or liability for damages caused to cars parked in these lots. The Kontiolahti OC has no liability for damages caused by unauthorized persons. This applies in particular to damages, destruction or theft of the parked car or built-in or removable property from the car (such as a car radio, or valuable objects) and things attached to the car by third parties.

c) Travel to the events should be commenced in a timely fashion because, especially shortly before the competition begins, there can be significant delays. Kontiolahti OC is not liable for late arrivals to the Kontiolahti Biathlon Stadium.

7. Liability of the Kontiolahti OC

Kontiolahti OC is only liable for damages if Kontiolahti OC, its representative agent or assistant acted intentionally or with gross negligence, not with simple negligence. This limitation of liability does not apply in the case of loss of life, bodily harm, or damages to health or intentional damages to essential contractual obligations. These are obligations whose completion makes the completion of the contract possible and on the regular completion of which the contracting party can rely.

8. Admission to the Event Grounds, Stadium Regulations

The Stadium Regulations which are posted at the event grounds apply to the entry to the event grounds and to conduct on the grounds during and after the event. The Stadium Regulations are a portion of these General Sales and Event.
